



# Dealing With Difficult People

*Dr. Rick Brinkman, Richard Kirschner*

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# Dealing With Difficult People

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**Dealing With Difficult People** Dr. Rick Brinkman, Richard Kirschner

Explains how to:

- Identify 10 bothersome behaviors and deal successfully with each of them
- Understand why people become difficult
- Use sophisticated techniques to neutralize whining, negativity, attacks, tantrums and more
- Cultivate the nine "take-charge" skills that prevent people from becoming difficult

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